



August 16, 2016

Center for Medicare and Medicaid Services 7500
Security Boulevard
Baltimore, MD 21244

Center for Medicare and Medicaid Services:

The Ohio Health Information Partnership, which manages Ohio's statewide CliniSync Health Information Exchange (HIE), is writing to express our commitment to partnering with practices that participate in Track 2 of the Comprehensive Primary Care Plus (CPC+) Model.

This letter affirms our intention to assist in supporting practices participating in the CPC+ model. CliniSync will supplement health information technology (HIT) capabilities offered by certified electronic health record (EHR) systems in individual practices.

CliniSync's broad footprint in Ohio includes 148 hospitals, more than 6,000 primary care clinicians and specialists, 400 long-term and post-acute care facilities, and other key members of the care continuum such as payers, accountable care organizations, behavioral health, social service organizations. Our extensive range of exchange and consulting services noted below enhances a provider's ability to achieve the HIT functionality identified for Track 2 practices in the Request for Application by January 1, 2019.

HIE Services to Supplement CPC+ Track 2 Practices

- **Results Delivery** - Practices can receive patient lab results, radiology and transcribed reports directly into their EHR, such as care summaries, history & physicals, and progress notes.
- **Community Health Record** – Practices can access a single community record for patient encounters with other CliniSync hospitals and providers, including related results and reports.
- **Contribute** - Practices can contribute care summary documents or care plans to CliniSync for other providers to access.
- **Referrals** – Practices can electronically send and receive patient referrals with confirmation and tracking in real time, which is especially helpful when coordinating with social service organizations.
- **Notify** - By uploading patient panels, practices can receive a notification when one of their patients goes to the ER or is admitted to or discharged from the hospital.
- **CliniSyncPLUS** – Practices can sign up for consulting services to help them prepare to meet the requirements of the CPC+ program including but not limited to assistance with risk-stratification,

documentation requirements, ensuring required EHR interoperability functions are enabled, workflow analysis and re-engineering.

Health IT Functionality	HIT Requirements Supplemented by CliniSync					
	Results Delivery	Community Health Record	Contribute	Referrals	Notify	CliniSyncPLUS
Risk-stratify practice site patient population; identify and flag "Patients with Complex Needs"		Yes			Yes	Yes
Produce and display eCQM results at the practice level to support continuous feedback	Yes					Yes
Systematically assess patients' psychosocial needs and inventory resources and supports to meet those needs		Yes		Yes		Yes
Document and track patient reported outcomes	Yes	Yes				Yes
Empanel patients to the practice site care team					Yes	Yes
Establish a patient focused care plan to guide care management			Yes			Yes

We further affirm our intention to participate in the following activities over the course of the Model:

- Partner with CPC+ practices to support the practice in meeting the care delivery objectives for using health IT to deliver comprehensive primary care.
- Provide CMS with 1) a contact focused on CPC+ practice needs and 2) an executive contact to manage the relationship with CMS.
- Participate alongside practices, payers, and other stakeholders in a wide range of CPC+ national learning activities facilitated by CMS's Center for Medicare and Medicaid Innovation (CMS Innovation Center).
- Participate in virtual meetings at least quarterly with representatives of CMS, other CPC+ stakeholders (including other health IT vendors, practice representatives, and payers), and/or representatives of ONC, to discuss CPC+ requirements and other related topics.

If practice partners are selected to participate in Track 2 and sign the CPC+ Participation Agreement, we intend to sign a Memorandum of Understanding with CMS that will serve as an agreement to pursue the activities described above.

Sincerely,

Scott Mash, Director of Operations and HIE Consulting
Ohio Health Information Partnership/CliniSync HIE